

To all of our dearest customers:

Nissei Corporation: Gearmotor Division

Change notice in product warranty

This notice aims to elaborate on the change in warranty terms/conditions starting June 1st, 2021.

1.Changed contents

Before	After
<p>「1. Warranty Period」 Whichever is shorter of 18 months from the date of delivery or 12 months after start of use.</p>	<p>「1. Warranty Period」 18 months from the factory shipment date or 12 months after installation; whichever that comes first.</p>
<p>「1. Warranty Coverage」</p> <p>2) If a failure that prevents function of the delivered product occurs under the conditions with normal installation/connection and handling (inspection/maintenance) described in this instruction manual during the warranty period, the product will be repaired without any additional cost.</p>	<p>「2. Warranty Coverage」</p> <p>2) If a failure that prevents function of the delivered product occurs under the conditions with normal installation/connection and handling (inspection/maintenance) described in this instruction manual during the warranty period, the product will be repaired without any additional cost.</p> <p>However, Nissei Corporation will not be liable for any costs for removing or installing our products from the user's device for replacement or repair, costs for transportation for repairs, and/or indirect damages.</p>
<p>「3. Warranty Exclusions」 We do not take any responsibilities for the loss of opportunity due to operation failure etc. and damage to other than our products.</p>	<p>「3. Warranty Exclusions」 9) To be deleted</p>

2.Regarding the instruction manual included with the product

During the transition, there may be instances in which an old instruction manual with the previous terms and conditions is included with the product. In such cases, Nissei Corporation will follow the previous version of the warranty terms.

【 New Warranty terms/conditions 】 ※As seen in the new instruction manual

1. Warranty Period

18 months from the factory shipment date or 12 months after installation; whichever that comes first.

2. Warranty Coverage

- 1) The warranty coverage is limited to our production range.
- 2) If a failure that prevents function of the delivered product occurs under the conditions with normal installation/connection and handling (inspection/maintenance) described in this instruction manual during the warranty period, the product will be repaired without any additional cost.

However, Nissei Corporation will not be liable for any costs for removing or installing our products from the user's device for replacement or repair, costs for transportation for repairs, and/or indirect damages.

3. Warranty Exclusions

- 1) Repair, part replacement or delivery of alternative products caused by product wear of disassembling and remodeling by customers.
- 2) When the product is operated under conditions that are outside of the rated data described in our catalog/instruction manual or specifications mutually agreed
- 3) When there is a defect(centering of coupling etc.) in the power transmission part with the customer's device.
- 4) When inevitable accidents such as extraordinary natural disaster
(Example: Earthquake, lightning, fire and flooding) or artificial malfunction is a cause of a failure.
- 5) Secondary failure caused by defects of customer's equipment.
- 6) Failure due to a part supplied by the customer or designated parts, drive units
(Example: motor, servo motor, hydraulic unit, etc)
- 7) When storage, maintenance management of the delivered product is not performed properly and handling is not carried out correctly.
(Refer to "12. Storage" for descriptions of storage.)
- 8) Failure due to items that cannot be attributed to our manufacturing responsibility other than the above.